## Agency News



## **ARRM Division names Gattis,** Carter as deputy directors

ffective November 1, Frances Gattis and Christopher Carter assumed the job duties of deputy directors for TDCJ's Administrative Review and Risk Management Division.

As deputy director, Gattis will oversee AR-RM's Access to Courts section, which makes



Frances Gattis

sure TDCJ offenders are provided their constitutional right of access to the courts, counsel and public officials. Gattis will also manage the ARRM division's Offender Grievance Program, which helps identify and resolve

offender issues, and the TDCJ Ombudsman Program, which provides information about the agency to both the general public and elected officials.

Gattis has more than 28 years of experience with TDCJ, beginning as a classification and records clerk and subsequently holding key job positions in Classification, Count Room and Intake areas. Most recently, she held the position of Manager III in the Reentry and Integration Division.

Gattis holds a Master of Science degree in Criminal Justice Management from Sam Houston State University.

As deputy director, Carter will oversee AR-RM's Monitoring and Standards Department, which works to ensure operations are in accord with agency policies and procedures, court orders, and nationally accepted standards established by the American Correctional Association. Carter will also manage the ARRM division's Risk Management Department and supervise Prison Rape Elimination Act (PREA) audits.

Carter has more than 22 years of experience with TDCJ, beginning as a correctional officer and moving up through the ranks to his most recent position as senior warden of the Estelle Unit.

Carter holds an associate degree from Penn Foster College and a bachelor's degree from Ashworth College in Norcross, Georgia.



**Christopher Carter** 

ARRM Director Kelvin Scott congratulated Gattis and Carter on their new positions, saying "Both Frances and Christopher have extensive experience and leadership skills that will serve the division and agency well."